



2020 Chairs and Academic Administrators Management Program (CAAMP) *Challenging & Transformative Times*

Wednesday, August 19, 2020 (Kickoff)

- 4:00 –4:30 p.m. Registration
- 4:30–4:45 p.m. Welcome & CAAMP Overview
N. Karl Haden, Ph.D., Founder and President, AAL
Felicia Tucker-Lively, Ph.D., Vice President, AAL
- 4:45–5:15 p.m. Meet & Greet Introductions
- 5:15-7:00 p.m. One-on-One Coaching Sessions

Thursday, August 20, 2020 (Day 1)

- 8:15-10:00 a.m. One-on-One Coaching Sessions
- 10:15-10:30 a.m. Tech Check-in
- 10:30-12:00 p.m. Session 1: Pathway to Exceptional Leadership
N. Karl Haden, Ph.D.
- 12:00-1:00 p.m. Lunch
- 1:00–2:15 p.m. Session 2: Leadership Behavior: Power of Introspection and Refinement
Felicia Tucker-Lively, Ph.D.
- 2:15–3:15 p.m. Session 3: Results-driven Communication
Robert Jenkins, M.A., Senior Fellow, AAL and Regular Contributor,
The Chronicle of Higher Education
- 3:15-3:30 p.m. Break
- 3:30-4:30 p.m. Session 4: Never a Dull Moment: Navigating Personal & Professional Boundaries
Pamela Zarkowski, JD, Provost and Vice President for Academic Affairs at the University of Detroit Mercy



4:30–5:30 p.m. Session 5: Bicycle Building in Motion: Leading Through Change
Robert Jenkins, M.A.

5:30–7:00 p.m. One-on-One Coaching Sessions

Friday, August 21, 2020 (Day 2)

8:15-10:00 a.m. One-on-One Coaching Sessions

10:15-10:30 a.m. Tech Check-in

10:30–11:30 a.m. Session 6: Managing Financial Resources w/ Strategic Thinking &
Planning

*Thomas More Smith, Ph.D., Associate Professor in the Practice of
Finance, Goizueta Business School, Emory University*

11:30–12:30 p.m. Session 7: Financial Efficacy: Communicating the Story Behind Data
Thomas More Smith, Ph.D.

12:30 p.m.–1:30 p.m. Lunch

1:30–2:30 p.m. Session 8: Critical Conversations for Leaders: Providing Feedback and
Mastering Civility

Pamela Zarkowski, JD

2:30 – 3:30 p.m. Session 9: Team Building Dynamics

Felicia Tucker-Lively, Ph.D.

3:30 – 4:00 p.m. Break

4:00 – 5:00 p.m. Session 10: Leaders with Diversity, Equity, and Inclusion Lenses

*Felicia Tucker-Lively, Ph.D.
Todd V. Ester DDS, MA, Assistant Dean, Diversity, Equity and
Inclusion, University of Michigan School of Dentistry*

5:00 – 6:00 p.m. Session 11: Building Resilience with Self-Care

N. Karl Haden, Ph.D.

6:00 p.m. Adjourn